



# ADULT NOON SKATE PROTOCOL

**(Updated of November 11th, 2020)**

**The following procedures have been implemented for the purpose of contactless transactions and in order to cap sessions to meet capacity and distancing protocols.**

## **REGISTERING FOR ADULT NOON SKATE**

Adult Noon Skate session attendance is capped at 20 skaters, with no spectators.

Adult Noon Skate session time must be reserved and paid for in advance through the sticker system. **IN-PERSON REGISTRATION WILL NOT BE PERMITTED.**

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Skaters are required to register for Adult Noon Skate sessions through **the Greensboro Ice Hub**, our online registration system.

Skaters will go to our website @ [greensboroice.com](https://greensboroice.com), select “Ice Hub” on the main menu, and create/log into their customer account to register for their sessions. Select “Register for Ice Time” on the menu, and select “Adult Noon Skate”. Sessions for each will be listed on the calendar.

For admission, select “Purchase Stickers” on the menu, and select “Adult Noon Skate Stickers”.

For more detailed instructions on how to utilize our Online Skater Portal, please review our [Ice Hub User Guide](#).

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Adult Noon Skate session time will be available to skaters on a first-come, first-serve basis, based on the time of their online registration. If a session reaches capacity, the session will no longer be available for registration.

Skaters successfully registering for Adult Noon Skate session time will receive an email confirmation, and may be asked to show it to the check-in attendant upon arrival.

Sticker purchase will require the completion of an on-line waiver by all participants. An adult parent or guardian will complete the waiver on behalf of minor participants.

**The Greensboro Ice House will not issue any refunds.** Please plan ahead of time and be confident in your schedule selection. In the event of illness, please contact our Admin Team @ [GSOIcehouse@gmail.com](mailto:GSOIcehouse@gmail.com).

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### **STICKER SYSTEM:**

A new system of “stickers” has been implemented for skaters to purchase and reserve their place on Adult Noon Skate sessions. Each sticker represents a 60 minute Adult Noon Skate session. Stickers will only be sold online as follows: \$15 for one 60 minute session sticker, \$75 for five 60 minute session stickers and \$150.00 for ten 60 minute stickers.

**\*\*Please note: The initial online transaction by each customer will require the purchase of Adult Noon Skate session stickers. Stickers are only sold in sets of 5, not individually.**

Skaters must label their stickers with their name. **Lost stickers are not refundable.**

After their first registration, skaters will be allowed to secure ice time using the Ice Hub, *provided they have sufficient stickers.*

When skaters run out of stickers, they will need to purchase new stickers via the online process. **Stickers will not be available for purchase at the front desk.** Once purchased, new stickers may be picked up from the check-in attendant.

The check-in attendant will require skaters to affix one sticker to the designated “Adult Noon Skate” session sheet each time they skate an Adult Noon Skate session. **Skaters will not be allowed on the ice without sticker placement.**

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## **CHECK-IN PROCESS AND RINK PROTOCOL**

Adult Noon Skate skaters should arrive at the rink, in advance of their sessions, to allow time to check-in and to be processed through a health screening and temperature check.

***Please allow plenty of time for screening, etc. to ensure skaters are on-time for sessions and/or lessons. Skaters may check-in up to one hour prior to the start of their session.***

Anyone approaching the check-in table must be spaced at socially distant markers and wearing a face covering over the nose and mouth. In the event you forget your face covering, the Greensboro Ice House will have a limited supply of face coverings that will be available for purchase.

The check-in attendant, located outside the rink, will confirm pre-registered, pre-paid lesson and/or Adult Noon Skate ice time. **Reminder: no walk-on's permitted.**

The check-in attendant will deliver pre-paid stickers at your first check-in.

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## **LOCKER ROOM INFO**

***Adult Noon Skate hockey skaters (who plan to skate in gear)*** will be permitted to enter the building (wearing a face covering and following the temperature check and health screening) 15 minutes prior to the start of a Adult Noon Skate session and may utilize the designated locker rooms.

Adult Noon hockey skaters are encouraged to wear their face covering once in the locker room and they must adhere to social distancing guidelines in each locker room.

Adult Noon skate hockey skaters using locker rooms will access the ice from the hockey bench side of the rink at precisely the start of the Adult Noon Skate session.

Adult Noon skate hockey skaters may not utilize the hockey benches prior to the start of the Adult Noon Skate session.

Showers are available, but skaters must leave within 15 minutes after the session.

Skaters using locker rooms will exit the facility within 15 minutes of the conclusion of session time wearing their face covering.

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## **IN-RINK POLICIES**

**Adult Noon Skate skaters (*figure skaters, and skaters without hockey gear*)**, should arrive at the rink as fully dressed as possible. Upon arrival, these skaters should check-in (wearing their face covering over mouth and nose) for the temperature check and health screen. Once checked-in, these skaters can enter 15 minutes prior to the start of the session or return to their vehicle to finish dressing and to put on skates.

Skaters putting skates on outside of the building must remember skate guards, and may wish to bring a folding chair to use when putting on skates.

Skaters who wish to put their skates on inside within the 15 minutes prior to the session should utilize the party area benches or benches located around the rink, while abiding to social distancing recommendations.

**The Eatery will NOT be open or available for seating to put on skates.**

Skaters (not using locker rooms) will enter the rink through the front door entrance and will enter the ice surface from the door just past the large, wooden desk at the start of the Adult Noon Skate ice time.

Skaters choosing not to wear their face masks on the ice are encouraged to place their face coverings in a Ziploc bag labeled with their name while skating. Face coverings stored in labeled Ziploc bags may be placed on the barrier wall during the session.

**Skaters not using locker rooms will EXIT the ice and building within 5 minutes of the conclusion of session time wearing their face covering.**

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## **GENERAL RULES**

**Skaters should bring pre-filled water bottles.** All water fountains are temporarily disabled except the touchless fountain nearest the referee room and just outside of party room #1. The touchless water fountain is suitable to refill water bottles / it is not a drinking fountain.

**No spitting on the ice or in hockey benches.** Skaters must dispose of their own tissue, immediately following use, into trash receptacles.

**Skaters must make sure to collect all of their belongings** as lost and found items will not be held at this time.

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## **SPECTATORS**

Only pre-paid, pre-registered, pre-screened coaches and skaters will be able to enter the building (no non-skating guests permitted).

Guests of the Adult Noon Skate skaters may subscribe to LiveBarn to watch sessions from outside the building. Visit [livebarn.com](https://livebarn.com), and save 10% with promo code: 4da5-ed17

If a guest needs to use the restroom, they may do so wearing a face covering and following the health screening and temperature check.

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## **SUMMARY:**

1. Register for Adult Noon Skate session time and purchase stickers **in advance** using the **Greensboro Ice Hub**.
2. **Arrive early** to allow plenty of time for health screen and temperature check prior to Adult Noon Skate sessions and/or lessons.
3. **Remember face masks** and pre-filled water bottles! Skaters putting skates on outside of the building must remember skate guards, and may wish to bring a folding chair to use when putting on skates.
4. Hockey skaters that cannot dress themselves **without assistance** will not be permitted to utilize the Locker Rooms.
5. Figure and non-gear-wearing hockey skaters may ENTER the building through the front door entrance **15 minutes prior to the start of sessions**, wearing their face covering).
  - They must EXIT through the emergency exit door nearest the pro-shop **within 5 minutes of the end of sessions**, wearing their face covering.
6. Hockey skaters using locker rooms may ENTER the building through the front door entrance **15 minutes prior to the start of their session** (wearing their face covering) and must proceed directly to the designated locker room.

- They must EXIT locker rooms (wearing their face covering) **within 15 minutes of the end of their session** through the exit door nearest the pro-shop.